

PHONE INTERPRETATION SERVICES AT MSH

Did you know there is more than one phone interpretation service at MSH? Yes!

Your first option should always be **Pacific Interpreters**

- Call 1-855-870-1327 or say "Call Pacific Interpreters" on VOCERA
- Provide the required information
- To pre-book an interpreter, call 1-855-343-2566 and provide customer code 828099
 - This can also be done by e-mail at: Appointments@PacificInterpreters.com

We also have back-up vendors, but you should limit calling them to cases when Pacific Interpreters had no available interpreters:

CLI ← TRY THESE GUYS FOR RARE LANGUAGES!!!

- Call 866-245-0015
- Provide the required information
- To pre-book an interpreter, call 866-245-0015 and provide customer code 872899
 - This can also be done by e-mail at orders@clilang.com

PROPIO

- Call 332-262-7922
- Provide the required information
- To pre-book an interpreter, call 332-262-7922 and select option 9
 - This can also be done by e-mail at: ScheduledOPI@Propio-LS.com

VENDORS

•
ESCALATION



What do I do if no vendor can find an interpreter for me?

Reach out to the Language Services team, so we can work on this matter with our vendors!

Contact Info

E-mail: # [LanguageServices_MSH](#)
Phone: 212-659-8990