

Your Personal Pharmacy Liaison

When prescribing a specialty medication, follow these steps to:

Engage Your Liaison

1 New Prescriptions

- Follow your normal workflow and order a specialty medication in Epic
- Let your patient know to expect a phone call from their pharmacy liaison regarding his/her medication

2 Existing Prescription Questions

- Bring all specialty medication requests coming from incoming patient calls or outside pharmacies to your liaison's attention by routing a message to the liaison pool in Epic.
- Contact your pharmacy liaisons using the following Epic pool:
- **MSD East 102nd Multispecialty Specialty Pharmacy Liaisons** or using the following Outlook email pool:

#SPLiaisonsIMAMultispecialty

SPLiaisonsIMAMultispecialty@mountsinai.org

Follow the Prescription Life-cycle

Your Pharmacy Liaisons Will:

1 Receive and Initiate

- Receive the specialty medication request via the Epic pool
- Initiate benefit investigation – making clear documentation via telephone encounter

2 Update & Communicate

- Update the telephone encounter for every step (prior authorization status/results, financial assistance status, and delivery dates)
- Communicate any potential delays/roadblocks directly to you and your care team

3 Monitor the MSOT Inbasket

- Release refills to the pharmacy within 24 hours
- New starts will be released to the pharmacy after prior authorization and financial assistance are secured (when applicable)

4 Contact the Patient

- Liaisons proactively identify patients who can fill at Mount Sinai Specialty Pharmacy
- Patients will receive a phone call to discuss the new specialty pharmacy service and are given the choice to fill at Mount Sinai

For Further Information:

See your Liaison or contact Mount Sinai Specialty Pharmacy **Manager of Patient Services**
Mohamed Abdelghany | Mohamed. Abdelghany@mountsinai.org | 646.531.7089



Joyella Roach

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Patient Support Partners

- Taylor Jones
- Austin Walker

Specialty Medications Supported by Your Liaison

** There may be other medications not listed below that are considered specialty medications. If you have any questions about a medication, please contact or send an Epic request to your pharmacy liaison.*

Diabetes & Weight Loss (GLP1)

- Adylinx
- Ozempic
- Trulicity
- Bydureon
- Rybelsus
- Victoza
- Byetta
- Saxenda
- Wegovy
- Mounjaro
- Soliqua
- Xultophy

Other Specialty Medications

- Biktarvy
- Forteo
- Sandostatin
- Boniva
- Humira
- Skyrizi
- Cimzia
- Forteo
- Trexall
- Cosentyx
- Humira
- Truvada
- Descovy
- Nutropin
- Tymlos
- Dupixent
- Praluent
- Vemlidy
- Enbrel
- Prolia
- Xifaxan
- Femara
- Repatha

Supported SGLT2 Medications

These medication do not fall into Liaison/MSOT queue. Send a prescription to Mount Sinai Pharmacy at CAM when prescribed along with a GLP1 for continued liaison support

- Farxiga
- Janumet
- Qtern
- Glyxambi
- Kazano
- Segluromet
- Invokamet
- Kombiglyxe
- Steglatro
- Invokana
- Nesina
- Steglujan
- Jentaduo
- Onglyza
- Tradjenta
- Jardiance
- Oseni
- Trijardy
- Xigduo